

# Maintaining Benefits

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# Maintaining Eligibility

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**For each week of benefits claimed,**  
you must be:

1. Able to work
2. Available for work
3. Actively seeking full-time work (unless otherwise instructed)





# Maintaining Eligibility

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To be considered *actively seeking* full-time work you **must** do the following:

1. Register with OhioMeansJobs.com
  - ❗ Maintain an active/public searchable resume
2. Apply with at least **two** employers each week *who are currently hiring* or accepting applications/resumes



# Maintaining Eligibility

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3. Keep accurate records to document your work search. Include **all** of the following:

- ❗ Employer's name
- ❗ Employer's address
- ❗ Method of applying
- ❗ Position applied for
- ❗ Date of application
- ❗ Outcome of each contact



# Maintaining Eligibility

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## ! If you are attending school:

- ! Must notify ODJFS if attending school while claiming benefits



## ! If you are working part-time:

- ! Must seek full-time work
- ! Accept all available work
- ! Report gross earnings (before taxes)



# Receipt of “other” income

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Types of income that **may** be deductible include:

- ❗ Severance pay
- ❗ Vacation pay
- ❗ Pensions
- ❗ Company buy-out plans
- ❗ Workers’ Compensation

Types of income typically **not** deductible include:

- ❗ Social Security
- ❗ Supplemental Unemployment Benefits (SUB)
- ❗ U.S. National Guard/Armed Forces Reserve pay
- ❗ Interest dividends
- ❗ Rental income



# Required Reemployment Activities

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Ohio is committed to assisting you in getting back to work

Unless otherwise instructed, you **must** complete any *Required Reemployment Activities* by the deadline dates listed on the Reemployment Activities portion of the New Claim Instruction Sheet.





# OhioMeansJobs.com



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## Individuals

GET STARTED



## Employers

GET STARTED

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## Search Jobs

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IN-DEMAND  
CAREERS



K-12  
STUDENTS



ONLINE  
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EMPLOYMENT  
PROGRAMS



VETERANS



EVENTS



CAREER  
PATHWAYS



BUDGET  
CALCULATOR



OCCUPATIONAL  
SEARCH



CAREER  
PROFILE



BACKPACK



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## Individuals

OhioMeansJobs can help guide your career search if you tell us a little more about you. Are you a:

Veteran

Unemployment Compensation Claimant

Job and Family Services Center




IN-DEMAND CAREERS


FIRST UP!

ONLINE TRAINING

Ohio Region



EXPLORE IT PLAN IT FUND IT FIND IT VETERANS RESOURCES

SIGN INEMPLOYERS

inOH

### OhioMeansJobs Unemployment Guide

Do you receive unemployment benefits? We're here to help with your job search! Not sure where to start? We'll tell you how to make the most of OhioMeansJobs so it can help you reach your career goals.

**IMPORTANT:** If you applied for a new unemployment benefit account on or after April 11, 2014, you must personally complete the Week 8, Week 14 and Week 20 activities below. You can complete them early or all at once, just as long as you complete them by the deadline dates listed on the "Reemployment Activity" portion of your "New Claim Instruction Sheet." The Office of Unemployment Compensation will send you this form within a week of receiving your application. **Failure to complete these activities by the deadlines can cause your unemployment benefits to STOP until the activity is completed.**

If you are legally prohibited from using a computer, if you have a physical or visual impairment that prevents you from using a computer, or if you have a limited ability to read, write, speak or understand English, you must contact your local OhioMeansJobs Center to be scheduled for an in-person appointment to get help completing these activities. To find an OhioMeansJobs Center near you, [click here](#) or call 1-888-296-7541.

**Not proficient in English? Call 1-877-644-6562 for assistance.**


**Español:** Los clientes sin conocimiento del idioma inglés pueden llamar al 1-877-644-6562 o al centro de tramitación que les fue asignado.

**Somali:** Macaamiisha aan xirfad fiican u laheyn luuqada ingiriiska waxay wici karaan 1-877-644-6562 ama xaruntooda ay howsha ka socoto.


#### Before Week 8:

**Sign In to OhioMeansJobs and Create a Backpack**

When you applied for unemployment compensation, you were asked questions so we could automatically register you on OhioMeansJobs. To make sure we set up your account properly, we'll ask you for the OhioMeansJobs username and temporary password sent to you in two separate notices from the Office of Unemployment Compensation. You will

 **Department of Job and Family Services**

If your situation changes, you can make changes to your OhioMeansJobs account at any time by visiting your [Account Settings](#).





# OhioMeansJobs.com



## Individuals

OhioMeansJobs can help guide your career search if you tell us a little more about yourself.  
Are you a:

Veteran



K-12 Student



Unemployment  
Compensation  
Claimant



Individual with  
a Disability



Job and Family  
Services  
Customer



College Student



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Ready to explore  
on your own

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# Required Reemployment Activities

## Sign into OhioMeansJobs.com

1. Create a backpack
  - Required by the 8<sup>th</sup> week
2. Create or upload a resume
  - Required by the 8<sup>th</sup> week
3. Creating a Career Profile
  - Required by the 20<sup>th</sup> week





# Reemployment Services & Eligibility Assessment Program (RESEA)

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- ❗ Program designed to help you find your next or better job
- ❗ Full array of services available at the OhioMeansJobs Centers
- ❗ On-line and one-on-one assistance with reemployment services
- ❗ If selected you must participate



# Reemployment Services & Eligibility Assessment Program (RESEA)

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## **Schedule Notice for RESEA:**

- ❗ View online orientation
- ❗ Complete online assessment
- ❗ Attend one-on-one session with an employment professional
- ❗ Complete customized reemployment activities identified during one-on-one session
- ❗ Follow up with customer service representation on status of reemployment activities



# Reemployment Services & Eligibility Assessment Program (RESEA)

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- ❗ Identification of strengths
- ❗ Learn to use OhioMeansJobs.com
- ❗ Receive assistance with resume, cover letter, applying for jobs, and interviewing
- ❗ Learn about in-demand jobs and other resources to assist with reemployment
- ❗ Customized, one-on-one assistance





If you need help filing your unemployment online at [www.unemployment.ohio.gov](http://www.unemployment.ohio.gov) click the “LIVE CHAT” button for assistance



## Introducing Live Chat

Beginning November 17, 2016, claimants who are logged into their online unemployment may opt to receive live support by using the new "Live Chat" feature. This will provide an easier, more convenient way to contact Ohio Department of Job and Family Services (ODJFS) with general questions about their unemployment claim. Customer service representatives can provide assistance to individuals who need assistance navigating through their online account.

To initiate the live chat, click the Live Chat button located at the top left hand corner of the main menu screen.

The Live Chat option cannot be used to:

- File weeks for unemployment benefits,
- File applications, or
- Complete fact finding.

The live chat feature will be available to claimants during our normal business hours, 8am until 5pm.